Northwestern University Feinberg School of Medicine

Galter Health Sciences Library & Learning Center

Welcome New Residents and Fellows

Access Journals & Books from Anywhere

The Galter Health Sciences Library would like to extend a warm welcome to all new and continuing residents and fellows. Did you know that you can access all library resources from both on and off campus?

To register for access, you need **a NU NetID** which you should have received in an email about your Northwestern email account. It's usually in the format: abc1234. If you don't know your NU NetID, use the NU People Directory and search by name.

To get started with your registration, just click **"My Galter"** at the top right-corner of the library's website, and follow the prompts. If you have any problems, drop us an email or contact the liaison librarian for your department. Once registered on our website, just log in with your NU NetID on future visits and enjoy seamless access to all our electronic resources.

Alternative option: Set up and use GlobalProtect VPN.

Multi-factor Authentication (MFA): All logins to library resources require an additional security step using Multi-factor authentication. Download the Duo Mobile app now so you don't encounter any connection issues going forward. Find more information about using MFA and Duo Health:

- Using Duo Multi-factor Authentication
- Duo Device Health Project Frequently Asked Questions
- Securing a personal computer at Feinberg School of Medicine for use with Duo Device Health (DDH)
- Registering and managing your devices for Duo multi-factor authentication

LibKey Nomad
We are excited to offer access to the LibKey Nomad browser extension that simplifies and streamlines access to library subscription resources. Adding the extension to your browser enables one-click access to full text articles from publisher pages, PubMed, Google Scholar, Wikipedia, and more. Once installed a button will appear in the bottom corner of compatible webpages indicating what level of access is available to you. Learn more about LibKey Nomad and how to install the browser extension at Getting Started with LibKey Nomad Browser Extension.

Interlibray Loan (ILL) Requests
Need a book or journal article that the library appears not to hold? Submit an interlibrary loan request for our ILL department to help you acquire books, chapters, articles, and other materials from our on- and off-site collections, or from other institutions.

Personalized Support

Liaison Librarian
You have a personal librarian! Our liaison librarians can provide information on and assistance with any library service. They can also help with troubleshooting issues experienced when accessing or using our resources. Find the liaison librarian assigned to your department, center, or institute.

Clinical Informationist Services
Do you have a clinical question for which you would like assistance? Our clinical librarians can help! They also support teams on rounds and find answers to questions in real time.

UpToDate

How do I get access to UpToDate on my mobile device?
Create an account through the UpToDate link on the Galter Library home page located under Popular Resources.

I have an UpToDate account through my old institution. How do I update my account for access through Northwestern?
If you have content or CE/CME credits through your old UpToDate account that you wish to save, you can re-affiliate your account in one of two ways:
Option 1: Allow your existing account to lapse.

- Your account will lapse 90 days after you last logged in from your old institution's network (i.e. on campus or via an EHR, portal, or VPN).
- Next, log in to UpToDate from Northwestern's network on a desktop/laptop computer.

Option 2: Create a new account, and merge your accounts.

- Open UpToDate on a desktop/laptop computer in Northwestern's network, and register for a new account.
- Once registered and logged in to your new account, go to "My Account."
- Click "Consolidate my accounts."

- Follow the prompts to enter the username and password for your old account, and click "Log in."

More information about UpToDate Anywhere: Mobile Resources.

ORCID

Connect all of your research outputs and activities with ORCID iD, a universally accepted unique identifier that makes you distinct from other researcheres with the same or a similar name. Sign up for and/or connect your ORCID to your NetID and link your ORCID with your Northwestern Elements profile to auto-update publications in your ORCID profile. Our Metrics and Impact Core are also available to assist you.

Feinberg Information Technology

- Connect to eduroam - Northwestern's Wireless Network
- Microsoft Office 365 Applications
- For additional IT support please contact FSM IT:
    - Submit an FSM IT help desk ticket
    - Email: fsmhelp@northwestern.edu
    - Hours: 8 a.m. to 5 p.m., Monday to Friday

Frequently Asked Questions

What mobile apps do I have access to through the library?
See our full list of Mobile Resources.

What about pharmacology tools?
Access Clinical Pharmacology, which includes NMH's hospital formulary. See more resources on our Pharmacology GalterGuide.

What other resources do I need to know about?
Browse our Clinical Medicine guides or view all GalterGuides by topic.

Can the library help me with a systematic review?
Yes, we can. See an outline of our systematic review services.

How do I access the physical library space?
The library is located at 320 E. Superior Street and is open during these hours. Outside of the library's open hours, the Extended Hours Study Space (EHSS) is open to Feinberg affiliates 24/7. You must use a university-issued Wildcard or Northwestern Medicine badge for swipe access. Hospital-issued badges will not work. Contact the Wildcard office directly about obtaining this type of identification.

*If you continue to have issues accessing the Extended Hours Study Space (EHSS), please fill out this form: Extended Hours Study Space Access.

What about the questions I don't even know I have yet?
See our FAQs.

Contact Us

Our library staff members are available to assist you. Call, email, live chat or just stop by. Note that our email and live chat services are intended for use by Feinberg School of Medicine students, faculty and staff.

- **Email us** at ghsl-ref@northwestern.edu; questions are usually answered by the next business day.
- **Call us** at 312-503-8126 during our hours of operation.
- **Chat with us** Monday – Friday from 10:00am - 4:00pm. Questions submitted after hours will be answered the following business day.
- **Drop in** during open Library Hours to the Galter Health Sciences Library service desk located at 320 E. Superior St.

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