Connection FAQs

On and off campus access

Who is eligible to access library resources from off-campus?
Although all Galter Health Sciences Library affiliates are eligible to use the library website, only current Feinberg School of Medicine faculty, staff, and students and staff at NMH and RIC are eligible to access library resources from off-campus. Lurie physicians who hold a faculty appointment at the Feinberg School of Medicine and Lurie residents are also eligible. See Access Privileges for full details.

How do I access resources from off-campus?
To access licensed library resources (e-journals, e-books, and many of our databases), you need to sign into the Galter Library website with your NetID. If you are still unable to get access after signing in with your NetID, contact the Galter Library.

Why can't I access a particular electronic journal?
Generally, all biomedical journals should be accessible from anywhere on the Chicago campus and to eligible users who sign in to the library website. Many questions concerning electronic journals can be answered on our E-Journals FAQs page. If your question isn't answered there, then contact the Galter Library.

How do I access UpToDate?
UpToDate is available to all Feinberg School of Medicine faculty, staff, students, and residents, both on and off campus. Just sign into the library's website and use as normal. Mobile access is also available.

Library Website (sign-up, passwords, etc.)

I can't sign in to the Galter Library website to get off-campus access. What should I do?
Generally anyone with a NetID can sign into the website. If you're having problems with your NetID, check out the NUIT NetID overview for more information.

I've forgotten my Galter Library website password. How do I find out what it is?

- On the Galter Library website, you use your NetID to sign in, so you will need to know your NetID password. If you do not know this or have forgotten it, see the NetID password reset guidelines.

I'm signed in to the Galter Library website, but I'm unable to access any licensed resources. What should I do?
Once registered, access to resources is instantaneous. However, only those who are directly affiliated with the Feinberg School of Medicine have access to licensed resources. If you are still unable to access the resource and think that you should be able to, contact the Galter Library.

Evanston campus access
Can I access NU Evanston resources by signing in to the Galter Health Sciences Library website?
Most NU Evanston resources are accessible on the Chicago campus or by signing in to the library website. If you come across a resource in the [online catalog](https://galter.northwestern.edu/about-us/connection-faqs.pdf) that appears to only be accessible from an Evanston location, you may still be able to access it if you have a NetID (you will usually be prompted for a NetID). See the NU Libraries [Connectivity](https://galter.northwestern.edu/about-us/connection-faqs.pdf) page for further details.

Can I access Galter Library resources if I am on the Evanston campus?
The Galter Library tries to include all campus locations when it licenses an electronic resource. Sometimes a publisher will only allow one site to be included, sometimes all campuses are eligible for access. You can find information about which NU locations can access a resource by checking the [online catalog](https://galter.northwestern.edu/about-us/connection-faqs.pdf). Many of our resources are accessible from the Evanston campus. However, if you come across a resource that cannot be accessed while on the Evanston campus, you should still be able to access it by signing in to the Galter Library website (if you are Feinberg School of Medicine faculty, staff, student, or resident).

For further information on access issues from various locations, see the Access section of the [E-Journals FAQs](https://galter.northwestern.edu/about-us/connection-faqs.pdf).