Connection FAQs

On and off campus access

How do I access resources from off-campus?
To access licensed library resources (e-journals, e-books, and many of our databases), you need to register for a Galter Health Sciences Library account. You will need an active NU NetID and a library barcode or Wildcard. For further information, see our Connecting from Off-Campus page.

Who is eligible to access library resources from off-campus?
Although all Galter Health Sciences Library affiliates are eligible to use the library website, only current Feinberg School of Medicine faculty, staff, and students and staff at NMH and RIC are eligible to access library resources from off-campus. CMH physicians who hold a faculty appointment at the Feinberg School of Medicine and CMH residents are also eligible. See Access Privileges for full details.

I'm in an NU Chicago campus building. Why am I unable to access library resources?
As a general rule of thumb, the following Chicago campus buildings should be able to access most library resources without the need to sign in to the Galter Health Sciences Library website: NMH and any buildings considered part of the Medical Campus (Ward, Searle, Morton, Tarry). Other buildings may also have access. However, some resources are not accessible at RIC or NMH.

Why can't I access a particular electronic journal?
Generally, all biomedical journals should be accessible from anywhere on the Chicago campus and to eligible users who sign in to the library website. Many questions concerning electronic journals can be answered on our E-Journals FAQs page. If your question isn't answered there, then contact the Galter Library.

How do I access UpToDate?
UpToDate is available to all Feinberg School of Medicine faculty, staff, students, and residents, both on and off campus. Just sign into the library’s website and use as normal. Mobile access is also available.

Library Website (sign-up, passwords, etc.)

I can't sign in to the Galter Library website to get off-campus access. What should I do?
Here are some tips to follow if you are unable to sign in to the Galter Library website:

- Are you actually registered to use the Galter Library website? If you are not registered, go to the Sign In/Create Account page.
- If you have previously been able to sign in and are now unable to do so, contact the Galter Library to see if your account has been deactivated. We purge users from our system when they haven't used the site for several months or are no longer affiliated with Feinberg.

I've forgotten my Galter Library website password. How do I find out what it is?
I've registered for the Galter Library Web site and I'm signed in to the Galter Library website, but I'm unable to access any licensed resources. What should I do?
Once registered, access to resources is instantaneous. However, not all NU users will have access to licensed resources, only those who are directly affiliated with the Feinberg School of Medicine. If you are still unable to access the resource, check to see if any of the other FAQs listed here apply to your situation or contact the Galter Library.

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**Evanston campus access**

**Can I access NU Evanston resources by signing in to the Galter Health Sciences Library website?**
Not all NU Evanston resources are accessible on the Chicago campus or by signing in to the library website. If you come across a resource in the [online catalog](#) (NUcat) or in [GalterSearch](#) that appears to only be accessible from an Evanston location, you may still be able to access it if you have a net id (you will usually be prompted for a net id). See the NU Libraries [Connectivity](#) page for further details.

**Can I access Galter Library resources if I am on the Evanston campus?**
The Galter Library tries to include all campus locations when it licenses an electronic resource. Sometimes a publisher will only allow one site to be included, sometimes all campuses are eligible for access. You can find information about which NU locations can access a resource by checking the [online catalog](#), NUcat. Many of our resources are accessible from the Evanston campus. However, if you come across a resource that cannot be accessed while on the Evanston campus, you should still be able to access it by signing in to the Galter Library website (if you are Feinberg School of Medicine faculty, staff, student, or resident).

For further information on access issues from various locations, see the Access section of the E-Journals FAQs.