Coronavirus/COVID-19 Update for Galter Library

Beginning Monday March 16, the Galter Library will be open only to Feinberg School of Medicine affiliated faculty, staff, and students. The front desk will be staffed 9am – 5pm, Monday through Friday. To enter the library, you will be required to use your Wildcard for swipe access through the front entrance at 320 E. Superior Street.

Outside of these hours, the Galter Library Extended Hours Study Space will be available as usual to Feinberg School of Medicine affiliated faculty, staff, and students, using a Wildcard for swipe access through the front entrance at 320 E. Superior Street.

All resources and services remain uninterrupted. For reference questions, please email Galter Reference or contact your liaison directly. Galter Library classes will be delivered remotely. The library will contact class registrants with details on joining their class online. GalterGuides continue to be a one-stop portal for library instructional content and expert-recommended subject resources. Galter resources and services will be maintained at their current levels.

We remind our patrons who may use the Galter Library physical space that you should sit one person per table and wash your hands often with soap and water for at least 20 seconds.

Updates and more details will be posted shortly.

FAQs

Can I still meet with a librarian for a consult or to ask a reference question?

All meetings and consults for the foreseeable future will be conducted online or by phone.

- If you have a general question about access or resources, please contact the library’s reference desk by email or by calling 312-503-8126 during our current library hours, Monday to Friday, 9am to 5pm.
- If you need assistance with a search, systematic review, database support, or EndNote training, contact your liaison librarian. Depending on your need, we will work with you to determine the best way to assist you. That might be an email conversation, a phone call, or an online meet-up using BlueJeans or Zoom. Don’t worry, the business of assisting you with your information needs will be conducted as usual.

I've signed up for a class on the Galter Library website or would like to in the near future. Are you still offering those?

Yes, we are! We've moved our instruction delivery to an online format. If you've signed up for a class or plan to soon, we will provide details by email on how to join the class. For now, our classes will be held using BlueJeans meeting software. If you've ever FaceTimed with anyone or conducted an online meeting, you'll be familiar with that experience. We'll be able to share our screens, show you slides, do live demonstrations, and respond to questions. It will be a little different than our usual delivery but we're confident we can make it work. And you'll always have online access to our librarians after your class for follow-up support.

I need to order items through interlibrary loan. Is that service still available?
All document delivery services are proceeding as usual. Most of our interlibrary loan requests are sent to us electronically from other libraries. There may be a slight delay for items being sent physically from other libraries, i.e. print books sent via mail. We expect this will affect a fraction of requests.

**Where can I find out more about Coronavirus, at Northwestern and beyond?**

Check out our [list of Coronavirus resources](https://galter.northwestern.edu/news/coronavirusupdate.pdf). We are adding to this daily.

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