Galter Health Sciences Library & Learning Center

ScienceDirect Issues? Here's the Fix

It has recently come to our attention that the journal platform for Elsevier/ScienceDirect made a change on the page where you choose your location (Chicago or Evanston campus). This change has led to users being unable to access content. If you are still seeing the problem, **clearing your browser's cookies should resolve it**.

For instructions on clearing browsers' cookies specific to the browser type, see: https://kb.iu.edu/d/ahic

Sorry for the inconvenience. To date, the aforementioned recommendation has worked for most people. If you have additional questions or are not able to resolve the problem with the suggestions offered here, please <u>contact us</u>.

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